



An Overview of UC Alternative's Unemployment Cost Control Program

UC Alternative unique "Outcomes Oriented" program reduces unemployment costs up to 40% or more.

The primary objective of UCA's program is to REDUCE UNEMPLOYMENT COSTS while aligning the interest of both the Human Resources and Finance departments. HR's primary goal is to defend claims timely, efficiently and within budget while Finance's primary goal is to minimize the unemployment costs for the company. **UCA's "Outcomes" approach meets both these goals.**

Keys to the Success:

1. Raising management's awareness of actual costs and tangible savings opportunities
2. Tying our fees to the success of the client's program. Thereby sharing the incentive to win claims and achieve the lowest possible tax rates or cost for clients
3. Taking ownership of claim management by putting extensive effort in obtaining separation information from clients to ensure timely and complete responses to states
4. Winning more claims at the initial level through expertise and best practices
5. Minimizing the number of hearings by winning upfront
6. Relentlessly following up with states on protests of erroneous charges to ensure reversal
7. Providing continuous training and education at all levels
8. Delivering comprehensive and customized monthly reports to management at all levels

What makes UCA Different:

- Establish an annual economic goal with management to measure success
- Win more claims upfront while reducing the number of hearings
- Provide clients with the tools to monitor and compare real results
- Partner with the company who is invested in the success of the program
- UCA puts a portion of our fee "at risk" to demonstrate our commitment to superior results

With UC Alternative's "Outcomes Oriented" program, the result is real, tangible bottom-line savings of hundreds of thousands, if not millions of dollars.